

Business Systems and Quality Policy

It is the policy of SPARK Technology Services Limited to maintain a business management system designed to meet the requirements of ISO9001:2015 and ISO27001 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives, the purpose and the context of the organisation.


It is the policy of SPARK Technology Services Limited to:

- strive to satisfy the requirements of all our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations
- make the details of our policy known to all other interested parties including external where appropriate and determine the need for communication and by what methods relevant to the business management system. These include but not limited to customers and clients and their requirements are documented in contracts, purchase orders and specifications etc
- the reduction of hazards, prevention of injury, ill health and pollution
- comply with all legal requirements, codes of practice and all other requirements applicable to our activities
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met
- ensure that all employees are made aware of their individual obligations in respect of this quality and information security policy
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on “risk”

This quality and information security policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets. To ensure the company maintains its awareness for continuous improvement, the business management system is regularly reviewed by the Management Team to ensure it remains appropriate and suitable to our business. The Business Management System is subject to both internal and external annual audits.

Scope of the Policy

The scope of this policy relates to use of information systems operated by the company in pursuit of the company’s business of the provision of a complete solution from design, development, installation and management of WiFi, patient entertainment and engagement systems, and supporting Software services to all industry sectors globally.

Signed: 	Name: Matt O'Donovan - CEO	Date: 09/02/2024
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